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HIGH COMMISSION OF INDIA
KUALA LUMPUR

NOTICE INVITING TENDER (NIT) FOR SUPPLY, INSTALLATION & COMMISSIONING OF SECURITY EQUIPMENT AT THE NEW CHANCERY PREMISES OF THE HIGH COMMISSION OF INDIA, KUALA LUMPUR

Last Date of Submission: 23/11/2026 1500 hrs

Note: Tender Document (excluding Technical Specifications of the security equipment) is available free of cost and may be downloaded from the High Commission website at:
https://www.hcikl.gov.in/public/index.php/home/Media/Tenders-Notification/High-Commission-Tenders

Annexure-I (Technical Specifications and other related details of the Security Equipment) may be collected free of cost from the High Commission of India, Kuala Lumpur, after providing the basic details of the bidder.

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CHAPTER I: NOTICE INVITING TENDER (NIT)

1. Bidding Companies are invited to submit a detailed Technical and Financial proposal for the Supply, Installation & Commissioning of security equipment at the **High Commission** of India, **Kuala Lumpur**. The proposal should be valid for **06 (six) months** after the NIT closing date as indicated. The award of the Contract will be, as per provisions indicated in the NIT, on the L1 basis of financial bids in the two-tier tender process consisting of Technical Bids and Financial Bids. The selected company (hereinafter referred to as Service Provider or SP) should sign the contract within 07 (seven) working days of the date of notice of award of the contract or within such time limit, as may be specified by the **High Commission** of India, **Kuala Lumpur**. The period of completion for the whole work is **150 days** calculated from the fifteenth day from the date of issue of Contract (Acceptance letter) or Letter of Intent or handing over of the site, whichever is later.

2. The objective of this NIT is to select an appropriately qualified and adequately experienced SP, to enter a contract with the **High Commission** of India, **Kuala Lumpur** to supply, install and commission security equipment at the **New Chancery Premises of the High Commission** of India, **Kuala Lumpur**.

3. The Bidding Company's proposal will constitute an offer to supply, install and commission the system and maintain, for the entire warranty period. The warranty period of the entire system (inclusive of software upgrades) will be **05 (five) years** from the date of commissioning. The contract will also include provisions for the SP to adhere to all local laws applicable to the supply, installation and commissioning of the system including staff, banking operations, environment, safety, insurance, privacy, payment of local taxes, etc. Matters regarding dispute resolution between the SP and the **High Commission** of India, **Kuala Lumpur** are indicated in Chapter III: Instruction to the Bidders & Chapter X: Termination of the Contract.

CHAPTER II: BIDDING SCHEDULE AND PROCESS

SN.	KUA/Prop/413/17/2007-IX-Part	Date
01	Date of Publication of biding	27/10/2026 (A)
02	Pre-Bid Meeting	09/11/2026 at 3pm (MYT)
03	Last date of submission of written queries by bidding Companies	20/11/2026 at 1500 hrs MST
04	Last date for submission of bids	23/11/2026 days at 1500 hrs MST* (B)
05	Date of opening of Technical Bids	23/11/2026 days at 1600 hrs MST**
06	Date of opening of Financial bids	Date to be intimated later (only to technically qualified bidders)

1. **Queries from bidding companies & High Commission of India, Kuala Lumpur's response:** All queries from the bidding companies relating to this NIT must be submitted by email only exclusively to email id: **hoc.kl@mea.gov.in**. The High Commission of India, Kuala Lumpur will endeavor to provide answers to all questions raised by the bidding companies. A gist of all the questions from different bidding companies and responses for the same will be sent to the email of all bidders. All email communications by bidding companies to the High Commission of India, Kuala Lumpur should be addressed to email id: **hoc.kl@mea.gov.in** only.

2. **Supplementary information to the NIT:** If the High Commission of India, Kuala Lumpur deems it appropriate to revise any part of this NIT or to issue additional data to clarify an interpretation of the provisions of this NIT, it may issue supplements to this NIT. Such supplemental information will be made available on the High Commission of India, Kuala Lumpur's website (**https://hcikl.gov.in/**). Any such supplement shall be deemed to be incorporated by this reference into this NIT. It is the responsibility of the bidding companies to constantly monitor the website of the High Commission of India, Kuala Lumpur for any latest information in this regard.

3. **Conduct during tender process:** Any attempts by bidding companies to disrupt the integrity of the tender process will result in disqualification of such companies from the tender process including a ban on participation in future tenders of the High Commission of India, Kuala Lumpur and forfeiture of Earnest Money Deposit. The bidding companies should not contact officials of the High Commission

of India, Kuala Lumpur during the tender process and any queries must be through email addressed to: **Head of Chancery**, High Commission of India, Kuala Lumpur, at email id: **hoc.kl@mea.gov.in.**

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CHAPTER III: INSTRUCTIONS TO BIDDERS
Part-I

1. The bidding companies should respond to all the items in the Notice Inviting Tender (NIT) clearly and without any ambiguity and in the same order as the NIT. The Technical Bids are liable to be rejected if all the points in the NIT are not adequately responded to. The decision of the **High Commission of India, Kuala Lumpur** in this regard is final.

2. Bidding companies not fulfilling the parameters under Chapter V (Mandatory Eligibility Criteria) and Annexure-F (Approved Brands), Annexure-G (Technical Specifications), will not be considered for the Financial Bid stage.

3. If any bidder's services have been terminated in the last 5 years by MEA/ **High Commission of India, Kuala Lumpur** for being unsatisfactory, not fulfilling contractual obligations or for some other reasons (which are not the subject matter of a Court case), the concerned bidder will be disqualified.

4. Companies/Firms registered in Malaysia or India, as well as other eligible international firms, are permitted to participate in the bidding process, subject to meeting the prescribed eligibility criteria.

5. The bidding company must deposit the Bid Security deposit (EMD) and the requisite Performance Bank Guarantee (PBGs) mentioned in this NIT on its own. PBGs or any other form of guarantees will not be accepted from any third party on its behalf.

6. The following guide lines shall be applicable to the respective parties:
   i. The **High Commission of India, Kuala Lumpur** reserves the right to reject any tender based on security considerations at any stage in the tender process.
   ii. The **High Commission of India, Kuala Lumpur** will take all reasonable steps to maintain the confidentiality of the Bidding Company's information, which is clearly marked 'Confidential'. However, the **High Commission of India, Kuala Lumpur** may decide to release information supplied in the NIT in accordance with order of the Courts of India.
   iii. The information in this NIT, or otherwise supplied by the **High Commission of India, Kuala Lumpur** or any of its representatives, is to be kept confidential except to the extent already publicly available or authorized by the **High Commission of India, Kuala Lumpur**.
   iv. Bidding companies shall not at any time make any public statements in relation to this NIT or any proposal without obtaining prior written approval from the **High Commission of India, Kuala Lumpur**. All material supplied to the **High Commission of India, Kuala Lumpur** in relation to the Bidding Company's proposal becomes the property of the **High Commission of India, Kuala Lumpur** and may not be returned to the Bidding Company unless requested in writing before and agreed to by the **High Commission of India, Kuala Lumpur**.

v. The **High Commission of India, Kuala Lumpur** will not be liable to contract and tort (including negligence), equity or any other cause of action for any direct or indirect damage, loss or cost (including legal and lawyer/ client costs) to the Bidding companies or other persons in respect of this NIT.

vi. All disputes, differences and questions arising out of or in any way touching or concerning this agreement or subject matter thereof or the representative rights, duties or liability of the parties shall be referred to the sole arbitration of any person nominated by the High Commission of India, Kuala Lumpur.

vii. Any dispute between the SP and their partner(s) is the responsibility of the SP only and should be settled accordingly and the **High Commission of India, Kuala Lumpur** is not responsible for the same. However, any problem arising out of such dispute affecting the work shall be the sole responsibility of the SP and shall be dealt with as per penal provisions indicated in Chapter IX Penalty (Liquidated Damages).

viii. In submitting the proposal to the **High Commission of India, Kuala Lumpur**, the Bidding Company will be deemed to have understood this NIT along with Annexure-A to K and to have obtained all requisite information and ascertained the veracity of any information to be relied upon, as may be necessary to prepare the proposal and for any subsequent negotiations with the **High Commission of India, Kuala Lumpur**. A Declaration/ Certificate (Annexure-D) to this effect will be furnished by the bidding Company.

ix. The Bidding Company is responsible for all the costs incurred in connection with participation in this process, including, but not limited to, costs incurred in the conduct of informative and other diligence activities, participation in meetings/ discussions/ presentations, preparation of the proposal, in providing any additional information required by the **High Commission of India, Kuala Lumpur** to facilitate the evaluation process, and in negotiating a definitive Agreement and all such related to the bid process.

x. The **High Commission of India, Kuala Lumpur** reserves the right to accept or reject any or all Proposal(s) and to annul the bidding process, at any time, thereby rejecting all proposals prior to award of Contract/ any Contract being signed, without assigning any reasons.

xi. The **High Commission of India, Kuala Lumpur** reserves the right to amend the NIT and or its enclosures at any time prior to the deadline for receipt of bids. Any such amendment will be numbered, dated and issued by the **High Commission of India, Kuala Lumpur** and will be intimated to the Bidding Companies by Email. Where amendments are significant, the **High Commission of India, Kuala Lumpur** may, at its discretion, extend the deadline for receipts of bids.

xii. The **High Commission of India, Kuala Lumpur** shall arrange a Pre-Bid Meeting about the bidding process, about 15 days prior to the last date for submission of bids. This is to enable the Bidding Companies to prepare the

xiii. * Bids to be submitted during Office Hours (Monday to Friday: 9.00 am to 5.30 pm) except public holidays – details on High Commission website: www.hcikl.gov.in)

xiv. ** Subject to change at the discretion of the High Commission. All bidders will be informed of this by email, if required.

xv. proposals with full knowledge of the requirements of the **High Commission of India, Kuala Lumpur** and for the **High Commission of India, Kuala Lumpur** to clearly assess the capabilities of the SP.

7. The Bidding Company shall adhere to the provisions of the NIT and in the event of violation, the **High Commission of India, Kuala Lumpur** shall disqualify the bidding Company or terminate the contract with immediate effect by giving written notice to the Bidding Company. The Bidding Company shall not resort to any act of threat, promise, inducement, or intimidation against the officers of the **High Commission of India, Kuala Lumpur** for not agreeing to any request/ demand either during the tender process or during the period of contract. In that event, the Bid Security Deposit (EMD) or the Bank Guarantee for premature termination of the Contract will be encashed by the **High Commission of India, Kuala Lumpur** and the Bidding Company will be banned from taking part in future tenders of the Ministry and all the Missions/Posts.

8. The Bidding Company shall be responsible for the consequence arising out of such termination.

9. The quoted rates submitted by the company/SP shall remain the same for the entire period of Contract and no request for rate change or change of currency shall be entertained during the period of contract.

10. The contract shall be awarded to the technically qualified lowest financial Bidder. However, the **High Commission of India, Kuala Lumpur** is not bound to accept the lowest or any tender the **High Commission of India, Kuala Lumpur** has received.

11. In case of any ambiguity/ dispute in the interpretation of any of the clauses in the NIT, The **High Commission of India, Kuala Lumpur**'s interpretation of the clauses shall be final and binding on all parties.

12. The **High Commission of India, Kuala Lumpur** reserves its right to revoke the contract at any time, if the services rendered are not found satisfactory during the period of contract.

13. The Bidding Company should provide detailed set up of the organization, ownership and country of origin of all key members of the organization. The Bidding Company should also provide details (including nationality and country of origin) of the staff members who would be assigned to execute the work at the **High Commission of India, Kuala Lumpur**. The **High Commission of India, Kuala Lumpur** reserves rights to ask for change of person to execute the work.

14. Vendor must be Original Equipment Manufacturer (OEM) or Authorized Dealer of the original equipment, having at least 5 years of experience of supply/maintenance of above equipment and have successfully delivered/commissioned product at atleast 3 places. The vendor should have its own office, authorized representative or service partner in the country of installation capable of providing timely support.

15. The product should be of latest technology and required specifications in compliance with the local laws and the offered model shall be in regular production for at least three years and shall not be an end-of-life product on the date of bid submission.

16. The successful bidder shall satisfy itself regarding local site conditions, power supply, climatic conditions, customs regulations and installation constraints before undertaking the project.

17. The machine must not have remote technical support in any form and should not be connected to the internet in any way.

18. All security equipment should be integrated with alternate power-back-up.

19. On-site comprehensive warranty period should be of minimum 05 years which should include spare parts, software technology, all accessories and components.

20. All replaced parts during warranty period must be new & OEM certified. The vendor should nominate a service engineer/partner along with his contact details who can reach the Mission within the agreed response period.

21. During warranty, periodic visits (preferably once in 3 months) by the vendor may be undertaken to check overall functioning of the equipment.

22. Training should be conducted for Mission personnel covering daily operation, emergency procedures, routine checks & complaint reporting. Proper on ground testing of equipment should be undertaken before formal hand-over. User manual should be provided by vendor to the Mission.

23. The cost of any civil/electrical/mechanical work, if required, for installation of machine should also be included in the price schedule.

CHAPTER III: INSTRUCTIONS TO BIDDERS

Part-II (GENERAL CONDITIONS)

A. Site Inspection and Scope Completeness

i. The Tenderer shall inspect the site and familiarise itself with all existing conditions before submitting its tender. The tender price shall include all infrastructure, materials, Labour and ancillary works necessary to complete the works in full compliance with the required standards and general specifications in this tender document. No claim for additional cost shall be entertained on the grounds of the Tenderer's failure to inspect the site or to understand its conditions.

ii. BOM shown in the tender document mainly reflect the Qty of the security devices – However all the other items necessary to make a complete functional system must be included in vendors proposal. A detailed BOM must be submitted for each and every subsystems proposed.

A2. Camera Locations

Camera locations shown in the tender drawings are indicative only. The Tenderer shall determine and confirm the exact position of each camera to achieve the required field of view. The confirmed locations shall be submitted for the Mission's approval before installation.

A3. Works to Completed Ceilings

Ceiling works at the site are substantially complete. The Contractor shall open ceilings wherever required for the installation. On completion of the works, the Contractor shall reinstate and make good all affected areas to their original condition and finish, at no additional cost to the Mission.

A4. Maintenance Access Panels

The Contractor shall provide security-grade access panels wherever required to allow future maintenance of concealed equipment and cabling. The cost of these panels shall be included in the infrastructure pricing.

A5. Riser Room Racks and Power Supply

The Contractor shall supply and install all equipment racks in the riser rooms required to house network switches and other active equipment. Power shall be taken from the designated distribution board (DB). All associated costs, including cabling, protection devices and termination, shall be included in the tender price.

A6. Conduits, Ducting and Trunking

The Contractor shall supply and install all galvanised iron (GI) conduits required for the works. At certain locations, vertical conduits have already been provided from the facial recognition (FR) devices to above-ceiling level. The Contractor shall inspect

these existing provisions and supply and install all ducting and trunking from these points to the riser room. All associated ceiling opening, retrofitting and making good shall form part of the Contractor's scope of works.

A7. Door Hardware and Locking Devices

The Mission has various door types installed. The Tenderer shall inspect each door and propose locking devices suitable for its type, to deliver a fully functional access control system. The Contractor's scope shall include all associated brackets, supports, junction boxes, ceiling opening and closing, and making good.

A8. Security Control Room

The Tenderer shall visit and inspect the Security Control Room. It shall propose all necessary equipment, including security consoles, equipment racks, uninterruptible power supply (UPS), power supplies and interconnecting cabling. A professionally designed security console shall form part of the design submission and all associated cost shall be included. Two security console- one in the Control Room and other one in Chief Security Officer room. Three security console - one in the control room, 2nd in chief security officer room, 3rd in Fire Control Room.

A9. Civil Works for Vehicle Security Systems ant the main entrance / exits

The Contractor shall carry out all civil works required for a complete and working installation of the crash-rated barriers and the Under Vehicle Surveillance System (UVSS). These works include interconnecting ducting and cabling, field distribution boxes and power distribution boards.

A10. Radiation Protection Officer for X-Ray Equipment

The Tenderer shall engage a certified Radiation Protection Officer (RPO) qualified to install, commission and maintain the X-ray screening equipment offered. The Tenderer shall provide evidence of the RPO's certification with the tender. All associated costs, including any regulatory licensing, shall be included in the tender price.

A11. Perimeter Electric Fence

The Contractor's scope shall include all civil works associated with installing the electric fence along the perimeter wall. These include all required ducting and any power and data cabling.

A12. Power Load Requirements

The Tenderer shall submit, with its tender, a schedule of the power load requirements for all equipment offered.

A13: Manufacturer

Intellectual Property Rights (IPR) of brand(s) (back end and front end manufacturing) should not be with a company from a country which share land border with India. Non compliance would need prior approval.

CHAPTER III: INSTRUCTIONS TO BIDDERS

Part-II (GENERAL CONDITIONS)

SECTION B: ENGINEERING, DOCUMENTATION AND MAINTENANCE

B1. Engineering Submission

Within two (2) weeks of the Award of Contract, the Contractor shall submit two (2) sets of detailed engineering documentation for the Mission's approval. The documentation shall include, as a minimum:

- a) Detailed Bill of Materials (BOM) for each systems
- b) Detailed technical and functional specifications of all equipment
- c) Equipment layout drawings and system schematics
- d) Installation method statements
- e) Installation drawings
- f) Power connection details
- g) System integration documents

No installation works shall commence until the Mission has approved the engineering submission.

B2. Project Schedule

The Contractor shall submit a detailed project schedule covering all activities from Award of Contract through to completion, testing, commissioning and handover.

B3. As-Built Drawings

Before handover, the Contractor shall submit detailed as-built drawings for every system supplied and installed.

B4. Training

The Contractor shall provide comprehensive training on every system supplied for the Mission's operators and system administrators. Two (2) sets of training materials shall be submitted to the Mission before training begins.

B5. System Documentation

At handover, the Contractor shall submit complete system documentation, including:

- a) As-built layout drawings
- b) Ducting and containment layouts
- c) Power distribution and DB schematics
- d) Detailed as-built wiring diagrams

- e) Operation and Maintenance (O&M) manuals for all equipment supplied
- f) System configuration details
- g) System partition information
- h) All system and software licences

B6. Comprehensive Maintenance (Five Years)

The Contractor shall provide comprehensive maintenance of the entire system for a period of five (5) years from the date of handover. This maintenance shall cover all hardware, software, spare parts and manpower required to keep the system fully operational, at no additional cost to the Mission.

B7. Software Upgrades

All software upgrades, patches and version updates released during the five (5) year maintenance period shall be supplied and installed free of charge.

CHAPTER III: INSTRUCTIONS TO BIDDERS

Part-III (Advisory related to Joint Venture/Consortium Submissions)

A. Joint Venture/Consortium Submissions

A1. Bidders shall be permitted to submit a bid either individually or as part of a Joint Venture (JV), Consortium, or other legally recognized partnership arrangement with one or more companies.

A2. In the event of a Joint Venture/Consortium submission, the bid shall clearly identify the Lead Partner and all participating partner(s). A duly executed Joint Venture Agreement, Memorandum of Understanding (MoU), or equivalent legally binding document, signed by all parties, shall be submitted as part of the tender proposal.

A3. All JV/Consortium partners shall provide complete details of their respective qualifications, experience, technical capabilities, project references, certifications, affiliations, associations, and organizational credentials relevant to the scope of work. In addition, each partner shall submit evidence of its financial strength, including audited financial statements, turnover records, banking references, and any other financial information required under the tender.

A4. The Employer reserves the right to evaluate the collective capabilities and financial standing of all JV/Consortium members. Any credentials, experience, resources, or financial capacity claimed for the purpose of qualification shall be supported by documentary evidence and shall clearly indicate the contribution and role of each JV/Consortium partner.

A5. Unless otherwise stated in the tender documents, all JV/Consortium partners shall be jointly and severally liable for the successful execution and completion of the Contract.

CHAPTER IV: PRE-VERIFICATION

The Bidding Company is requested to fill up the Organizational Profile (Annexure-E) appended at the end of this NIT and to send it to the High Commission of India, Kuala Lumpur at hoc.kl@mea.gov.in immediately without waiting to complete the tender documents. In case the Bidding Company decides to bid with a local Partner, the Organizational Profile should be submitted for that company too. The details of the partnership arrangement proposed should also be provided.

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CHAPTER V: MANDATORY ELIGIBILITY CRITERIA

1. The Bidding Company with sound financial and business credentials with sufficient experience must have at least completed 01 (one) similar work of value **RM 5,000,000** in diplomatic establishment(s), government or semi-government entities, important landmarks, vital installations and reputed organizations during the last **7** years.

   Or

   02 (two) similar work of value **RM 3,000,000** in diplomatic establishment(s), government or semi-government entities, important landmarks, vital installations and reputed organizations during the last **7** years.

   Or

   03 (three) similar work of value **RM 2,100,000** in diplomatic establishment(s), government or semi-government entities, important landmarks, vital installations and reputed organizations during the last **7** years.

   Note: The Bidding Company must provide supporting documentary evidence for the current experience claimed by providing details of such works being rendered as well as necessary certificates in support of the same.

2. The annual turnover of the Bidding Company should be at least _____ (2 times the bid value) annually, during the last five years. The Bidding Company shall provide information to substantiate its claim of a turnover based on 05 (five) years period.

3. The Bidding Company must deposit a Bid Security Deposit (EMD) for _____ (approx @3% of the tender value), drawn in favour of the **High Commission of India, Kuala Lumpur**, (as per Proforma at Annexure-B). The EMD should be valid for 150 days beyond the final bid validity period (i.e., last date of bid submission + six months + forty-five days). The EMD of unsuccessful bidders will be returned within 30 days of announcement of results of Technical Bids, except in the case of the selected bidding company whose Bid Security (EMD) deposit shall be retained till it has provided Performance Bank Guarantees (PBGs) as indicated under Chapter IX: Performance Bank Guarantees (PBGs) of this document.

4. The Bidding Company should give its response to items in Annexure-E to the **High Commission of India, Kuala Lumpur** and provide necessary certificates as asked to consider the eligibility of the bidding companies.

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CHAPTER VI: SCOPE OF WORK

The SP shall include a work plan in the proposal, duly explaining the stages of implementation. The SP should strictly adhere to the proposed work plan authorized by the **High Commission** of India, **Kuala Lumpur**. If any modification is required in the work plan, the SP shall seek prior approval from the **High Commission** of India, **Kuala Lumpur** and shall not deviate from the approved plan. The scope of work shall include the following:

1. Supply of security equipment as per indicative specifications mentioned at Annexure-I. The IPR of the brands (including front-end and back-end manufacturing) must not be with a company from a country sharing a land border with India The firm needs to give a certificate in this respect.
2. Installation, testing and commissioning at the new Chancery premises.
3. Integration with existing systems where applicable (e.g., access control, surveillance etc.).
4. On-site training to High Commission staff for basic operation.
5. Warranty Criteria as per Chapter VII.

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CHAPTER VII: WARRANTY CRITERIA

1. The prospective SP shall provide warranty for the entire system (including software upgrades) for a period of **05 (five) years** from the date of commissioning. This maintenance shall cover all hardware, software, spare parts and manpower required to keep the system fully operational, at no additional cost to the Mission. All software upgrades, patches and version updates released during the five (5) year maintenance period shall be supplied and installed free of charge.

2. The warranty period of the equipment will commence from the **date of commissioning of the entire system** and not from the date of delivery or installation.

3. The prospective SP shall be responsible for routine and breakdown maintenance, replacement, repair, of the equipment (including software) during the warranty period. Any equipment repaired or replaced, shall be delivered at the **High Commission of India, Kuala Lumpur** without any financial obligations on the **High Commission of India, Kuala Lumpur**.

4. **Defective Media Retention Policy:** In order of any defect during the warranty period, the memory media (Hard drive, etc) would be retained by the **High Commission of India, Kuala Lumpur** and not returned to SP. The replacement of the same would be borne by the SP.

5. The prospective SP will ensure immediate maintenance and replacement in case of fault in the system, without delay. The Contract shall have the details of the nodal representative of the prospective SP to facilitate communication with the **High Commission of India, Kuala Lumpur**, for the entire warranty period.

6. Bidders should note that the entire system warranty is for a period of 5 years and so **no separate AMC charges would be paid** during the contract period.

7. The SP will have to agree to the defined SLA and Milestone schedule and noncompliance of which will result in application of penalties/liquidated damages as per penalty clauses. The penalty so calculated will either be adjusted with the payments or will be separately realized from the bidder. Cumulative penalty during the contract period for breach of SLA mentioned above shall be **capped at 10% of the contract value**.

8. Breakdown calls shall be attended to within the time frames mentioned below after receiving the message by phone/fax/email. In case the Service Provider (SP) fails to rectify the fault within the allowable time, penalties will be imposed as per Chapter IX:

    i. **Critical Access & Perimeter Security (Repair within 12 hours):** Due to their role as the primary defense line for the mission, any complete

or partial failure of the following must be treated as a high-priority emergency:

- Crash Rated Motorized Boom Barriers.
- Under Vehicle Scanning System (UVSS).
- Boundary Electric Fencing System.
- Baggage Scanners.
- Door Frame Metal Detectors (DFMD).

ii. **CCTV System and Network:**

- **CAT 1 failure:** Failure of up to 05 cameras - should be repaired within **12 hours**.
- **CAT 2 failure:** Failure of more than 05 cameras, servers, or switches - should be repaired within **24 hours**.

iii. **Facial Recognition System (FRS) Breakdown Timeline:**

- **Systemic / Critical Failure (Repair within 12 hours):**
  - Failure of the central FRS server, management software, or database.
  - Integration failures where the FRS stops communicating or fails to trigger Fire Alarm/emergency relays.
  - Failure of **more than 05 FRS devices** simultaneously.

- **Isolated Terminal Failure (Repair within 24 hours):**
  - Failure of up to 05 individual Facial Recognition System (FRS) terminals.

9. All replaced parts during warranty period must be new & OEM certified. The vendor should nominate a service engineer/partner along with his contact details who can reach the Mission within the agreed response period.

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CHAPTER VIII: PERFORMANCE BANK GUARANTEES (PBG)

The prospective SP should submit the requisite irrevocable Performance Bank Guarantees (PBGs) to the **High Commission of India, Kuala Lumpur**, as per the format in Annexure-J which can be cashed by the **High Commission of India, Kuala Lumpur** for not adhering to the provisions of the NIT.

1. The SP shall provide a Performance Bank Guarantee (PBG) in local currency **(RM)**, fixed @5% of the contract value. PBG should be valid for a period of 60 (sixty) days beyond the expiry of the contract period and of all the contractual obligations including Warranty obligations of 05 (five) years.

2. Performance Bank Guarantee shall be irrevocable and must be submitted at the time of signing of the Contract as per the format enclosed as Annexure J. Whenever the Contracts are required to be extended, the Bank Guarantees should be extended accordingly with a further extension of additional 60 (sixty) days to determine and settle any dues arising out of non-compliance of warranty obligations etc. The initial PBG should be for 5 years and 2 months.

3. Any delay in submission of Bank Guarantees will lead to a delay in signing the Agreement. The Prospective SP will be fully responsible for any delay in starting the work and resulting in financial liabilities.

4. Bid Security Deposit (EMD) and Performance Bank Guarantees (PBGs) can be furnished as per format given in Annexure-B and J.

5. The validity of EMD and PBG will be governed with relevant clauses of NIT.

6. The bidding company should submit the amounts of PBGs on its own, without any involvement of any third party on its behalf. PBG provided by a third party on its behalf is not acceptable.

7. The PBG will be forfeited and credited to the procuring entity's account in the event of a breach of contract by Contractor.

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CHAPTER IX: PENALTY (LIQUIDATED DAMAGES)

1. The period of completion for the whole work is **150 days** calculated from the fifteenth day from the date of issue of Contract (Acceptance letter) or Letter of Intent or handing over of the site, whichever is later. Such a 15 days period being defined as the mobilization period.

2. The prospective SP shall be subject to penalty for non-adherence of the terms & conditions of the NIT during installation. The SP shall be subject to penalty if the work carried out is not in adherence to the standards specified in the NIT by the **High Commission of India, Kuala Lumpur**. The SP shall also be liable for penalty if the work carried out is incomplete, poor quality of the equipment supplied, damage to the property of the **High Commission of India, Kuala Lumpur**.

3. The prospective SP shall be liable to pay Liquidated Damages during installation, calculated **@0.33% of the contract value, on a per day basis, limited to 10% of the total contract value**.

4. In case the firm fails to rectify the fault in allowable time (i.e within 12/ 24 hours) or fails to make the system functional with replacement of required components, the penalty would be imposed as under: The **High Commission of India, Kuala Lumpur** may permit a longer time frame at its own discretion.

   a. Cat 1 failure / Critical Access & Systemic Failures (12 Hours SLA): *(Applies to Boom Barriers, UVSS, Electric Fencing, Baggage Scanners, DFMD, Systemic FRS failures, and >5 CCTV camera failures)*

      i. More than 12 hours to 3 days: **RM 250**
      ii. More than 3 days to 7 days: **RM 500**
      iii. More than 7 days: **RM 1000**

   b. Cat 2 failure / Isolated Equipment Failures (24 Hours SLA): *(Applies to isolated FRS terminals, HHMDs, and up to 5 CCTV camera failures)*

      i. More than 24 hours to 3 days: **RM 250**
      ii. More than 3 days to 7 days: **RM 500**
      iii. More than 7 days: **RM 1000**

5. In any case where the equipment could not be rectified/ replaced by the SP within a reasonable time, the **High Commission of India, Kuala Lumpur** reserves the right to get the equipment repaired/ replaced through another agency at the risk and cost of the SP. The SP will have to bear expenses incurred by the **High Commission of India, Kuala Lumpur** on this account. This action will be taken if the equipment is neither rectified/ replaced nor any stand-by is provided even after reasonable time.

CHAPTER X: TERMINATION OF CONTRACT

1. The **High Commission** of India, **Kuala Lumpur** reserves the right to terminate the Agreement at any time by giving two months' advance notice to the SP. However, the **High Commission** of India, **Kuala Lumpur** shall also have the right to terminate the Agreement by giving a lesser period of Notice under special circumstances, such as security considerations, violation of privacy laws, non-compliance of taxation laws in the country where service is required and encashing the Bank Guarantee for Premature Termination of Contract. Termination will have effect from the date of notification unless there is a specific statement to the contrary in the notice of termination.

2. The SP will have the option to terminate the contract by giving six months advance notice to the **High Commission** of India, **Kuala Lumpur** with justification for termination of services, to be accepted by the **High Commission** of India, **Kuala Lumpur**. In such a case an amount equivalent to PBG for the remaining period of 5 year warranty would need to be paid by SP before the PBG is returned. The **High Commission** of India, **Kuala Lumpur** reserves the right to encash the PBG in case the latter terminates the contract without providing six months termination notice.

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CHAPTER XI: CONFIDENTIALITY AND PRIVACY LAWS

1. The SP shall enter into a Non-Disclosure Agreement (Annexure-K), which shall be a part of the Contract.

2. Bidding companies shall not at any time make any public statements in relation to this NIT or any proposal without obtaining prior written approval from the High Commission of India, Kuala Lumpur. All material supplied to the High Commission of India, Kuala Lumpur in relation to the Bidding Company's proposal becomes the property of the High Commission of India, Kuala Lumpur and may not be returned to the Bidding Company unless requested in writing beforehand and agreed to by the High Commission of India, Kuala Lumpur.

3. The SP is required to comply with all national laws of Malaysia (the country of its operation) related to privacy and data security. The SP is solely responsible for any breach/violation of the local laws and would in no way seek the involvement of the High Commission of India, Kuala Lumpur in any form whatsoever.

4. The information in this NIT, or otherwise supplied by the High Commission of India, Kuala Lumpur or any of its representatives, is to be treated as, 'CONFIDENTIAL', and kept so, except to the extent already available publicly or authorized by the High Commission of India, Kuala Lumpur. Any copy of such data, if required, is to be made only after seeking prior instructions from the High Commission of India, Kuala Lumpur.

5. All data recorded by system including during trial and commissioning shall remain property of Government of India. Vendor shall have no right on footage until and unless expressly permitted by High Commission of India, Kuala Lumpur in writing.

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CHAPTER XII: SENDING BIDS TO THE HIGH COMMISSION OF INDIA, KUALA LUMPUR

1. The proposal should be addressed by name to **"Head of Chancery, High Commission of India, Level 1, Wisma HRIH Lotus, 442 Jalan Pahang, Setapak 53000 Kuala Lumpur"**, and sent so as to reach before the due date. The Bids must be submitted in a large secure package containing the following envelopes as per the format below:

    a. **Envelope 1:** A separate closed envelope containing bank guarantee for Bid Security Deposit (EMD) (Annexure-B). Bids received without EMD will be summarily rejected. *(Note: The EMD amount is 3% of the tender value).*

    b. **Envelope 2:** A separate closed envelope (Technical Bid) containing Bid Cover Letter and Declaration (Annexure-C), Declaration by the Bidder (Annexure-D), Organization Profile (Annexure-E), Mandatory Eligibility Criteria (Annexure-A), proposed brand of CCTV cameras (Annexure-F), Technical Specifications Compliance in values (Annexure-G) and Bill of Quantities (Annexure-H).

    c. **Envelope 3:** A separate closed envelope containing Financial Bid (Annexure-I).

2. The proposal must be received by 1500 hrs of 22/10/2026. The Technical Bids will be opened on **22/10/2026 at 1600 hrs** in the presence of the authorized representatives of the Bidding Companies (limited to one person per bidding Company only) at the **High Commission of India, Kuala Lumpur**. Date and time for opening of financial bid would be conveyed by the **High Commission of India, Kuala Lumpur** by email.

3. The receipt of the proposal will be duly acknowledged as and when received.

4. All requests for further information/ queries related to this NIT may be sent to the following email id: **hoc.kl@mea.gov.in and labour.kl@mea.gov.in;** only with the subject title: "Tender Documents for Supply, Installation and Commissioning of Security Equipment at the **High Commission of India, Kuala Lumpur**".

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CHAPTER XIII: SELECTION OF BIDDERS

The bids will be opened in two stages, as under:

A. Stage 1: Technical Bids, following envelops will be opened in the First Stage/ Technical Bid Evaluation:

i. **Envelope 1:** A separate envelope containing bank guarantee for Bid Security Deposit (EMD).
ii. **Envelope 2:** A separate closed envelope (Technical Bid) containing Bid Cover Letter and Declaration (Annexure-C), Declaration by the Bidder (Annexure-D), Organization Profile (Annexure-E), Mandatory Eligibility Criteria (Annexure-A), proposed brand of CCTV cameras (Annexure-F), Technical Specifications Compliance in values (Annexure-G) and Bill of Quantities (Annexure-H).

Technical Bid Evaluation:

a. In the first stage, only the **Envelopes 1 and 2**, mentioned in the preceding para, containing the Bid Security Deposit (EMD) and the Technical Bid, along with the prescribed Annexes, will be opened on the appointed date and time, in presence of the bidding companies (one representative each) and members of the Tender Evaluation Committee (TEC). The sealed envelope containing the Financial Bid will be shown to the members present but will not be opened at this stage.

b. The representatives of the Bidding Companies will sign a statement as per proforma prescribed by the **High Commission of India, Kuala Lumpur** as a token of confirmation of their presence at the **High Commission of India, Kuala Lumpur** for the opening of bids.

c. The bids which are not accompanied by the Bid Security Deposit (EMD) and a separate envelope for the Financial Bid will be summarily rejected.

d. The Technical Bids will be examined and evaluated by the Tender Evaluation Committee (TEC) formed by the **High Commission of India, Kuala Lumpur**. Technical Bids which do not fulfill Annexure-A (Mandatory Eligibility Criteria) will be disqualified.

B. Stage 2: Financial Bids, following envelops will be opened in the Second Stage/ Financial Bid Evaluation:

i. A separate envelope, **Envelope 3**, containing Financial Bid (Annexure-F) duly in the format prescribed.

Financial Bid Evaluation:

a. The Financial Bids (Annexure-F) of only those bidders who qualify in the technical evaluation (i.e., Stage1) shall be opened at this stage. The Financial Bid(s) of the Bidding Company(ies) disqualified in the Technical Bid stage will not be opened. The Financial Bid in sealed condition will be returned to the Bidding Company unless deemed by the **High Commission of India, Kuala Lumpur** as required for investigation purposes. The Bid Security Deposit (EMD) of technically disqualified companies will be returned not later than thirty days from the date of finalization of technical evaluation.

b. Bidding companies, which have qualified for the Financial Bid stage, will be informed on the date of technical evaluation itself, to be present on the date and time fixed by the **High Commission of India, Kuala Lumpur** for opening of Financial Bids. The financial bids will be opened in their presence by the Tender Evaluation Committee (TEC).

c. Thereafter, the Financial Bid (Annexure-F) will be evaluated on L1 basis, by the Tender Evaluation Committee (TEC) at the **High Commission of India, Kuala Lumpur**. The selection will be on the amount quoted by the SP in Annexure-I (Financial Bid), which will be based on the Scope Of Work mentioned in Chapter VI, Annexure-I (Technical Specifications) of NIT. The SP should quote the amount both including and excluding **applicable taxes, duties & SST**. The name of the successful bidder would be announced after completion of all formalities with the Ministry of External Affairs, GoI.

d. In the case of the company which has been awarded the Contract, the EMD will be returned only after submission of the requisite Performance Bank Guarantee (PBG) and signing of the Agreement. If the Company fails to sign the Contract along with the PBG as per the time schedule stipulated by the **High Commission of India, Kuala Lumpur**, the Bid Security Deposit (EMD) will be retained by the **High Commission of India, Kuala Lumpur** and the Company may be banned from participation in future tender processes.

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CHAPTER XIV: PAYMENT, TERMS & CONDITIONS

1. The payment for installation shall be released to the SP after successful supply and installation of the product at the site and submission of tax invoice, after ensuring desired quality and specifications of the articles. Payments to the supplier will be made within a reasonable period through cross cheque/bank, etc.

OR

2. The payment for installation shall be made as per the following arrangements:-

SN	Details of Payment & Project Milestones	Conditions
1	25% of the value of ordered goods under the project will be paid in advance to the SP after award of contract/ issue of acceptance of tender.	Payment may be made in advance against submission of Advance Bank Guarantee (BG) of equivalent amount by the SP. BG to remain valid for 02 months after the date of commissioning.
2	25% of the value of ordered goods shall be payable upon receipt of all ordered stores.	Payment to be made after issuance of certificate of inspection & physical verification of supplied goods by Inspection Committee of Purchase/ End User.
3	Balance 50% of the value of ordered goods.	Payment will be released after the issue of Acceptance Certificate by the Purchase/ End User. Subject to submission of Performance Bank Guarantee, etc. The PBG should be valid for the period of warranty.

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CHAPTER XV: VALIDITY OF CONTRACT

The contract will be valid till the warranty period. The validity of contract can be extended on the mutual understanding of the High Commission of India, and SP.

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CHAPTER XVI – LIST OF ANNEXES

Following is the list of Annexes forming part of this NIT:

Sl. No.	Annex	Title
1	Annexure-A	Mandatory Eligibility Criteria
2	Annexure -B	Bank Guarantee for Bid Security/ EMD
3	Annexure -C	Bid Cover Letter & Declaration
4	Annexure -D	Declaration by the Bidding Company
5	Annexure -E	Organization Profile Format
6	Annexure -F	Financial Bid Format
7	Annexure -G	Performance Bank Guarantee Format
8	Annexure -H	Non-Disclosure Agreement Format
9	Annexure -I	Technical Specifications, Quantity and related details of the security equipments

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Annexure-A

MANDATORY ELIGIBILITY CRITERIA

Bidding Companies should give their responses under each item without fail. Any incomplete details will lead to rejection of the bid.

SN	Parameters
1	Bidding Company should provide details of similar work undertaken in the past seven years and should have successfully completed (1) one similar work of value RM 5,000,000, or (2) two similar works of value RM 3,000,000 or, (3) three similar works of value RM 2,100,000.
	Response of the Bidding Company along with certificates
2	A list of similar work, undertaken or is under implementation.
	Response of the Bidding Company along with certificates
3	The annual turnover of the Bidding Company should be at least twice the contract value annually during the last 5 years. The Bidding Company shall provide information (audited wherever available) based on five year period.
	Response of the Bidding Company along with certificates
4	The Bidding Company must provide a list of all the cases in the past five years and their outcome as well as present cases pending litigation in Indian and foreign courts pertaining to similar work on which the bidding company became eligible to take part in the present tender process.
	Response of the Bidding Company along with certificates
5	Bidding Company must provide the details of notices received as well as penalties imposed on the company/SP in the last 05 years while handling similar work.
	Response of the Bidding Company along with certificates
6	The Bidding Company must provide certification that its operations are compliant with local labour laws, relevant tax regime and is approved by concerned Local Govt. Department and possesses Trade License or any other relevant permit required to operate in diplomatic establishments at the concerned city.
	Response of the Bidding Company along with certificates

7	The Bidding Company must certify that the company and its subsidiaries/ partners are not involved or convicted in any unlawful or illegal activity including but not limited to human trafficking, anti-Indian activities, hawala, tax evasion, financial fraud, corporate malpractices, etc. The Bidder must certify that any of its officials have not been convicted for, or involved in, bribery, corruption, or fraud.
	Response of the Bidding Company (Annexure-D)
8	The Bidding Company must certify that it has personnel of adequate qualifications for implementation of work in any important establishments in the country.
	Response of the Bidding Company along with certificates

Signature:.....
Name & Designation.....
(With seal of the bidding Company)
(To be signed by CEO or equivalent Authority)

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Annexure-B

BID SECURITY DEPOSIT (EMD)

Date of Issue: .....

Effective Date: .....

Expiry Date: .....

Value of B.G.: _____

To
Head of Chancery,
High Commission of India,
Level 1, Wisma HRIH Lotus,
442 Jalan Pahang, Setapak 53000
Kuala Lumpur

WHEREAS ..... (here in after called "the Bidder") is submitting its bid/offer dated ..... for **supply, installation, testing, commissioning and maintenance of Security Equipment at the New Chancery Premises of the High Commission of India, Kuala Lumpur**, in response to the Tender No **KUA/Prop/413/17/2007-IX-Part** dated **01/10/2026** published by the **High Commission of India, Kuala Lumpur**, (here in after called "the **High Commission**"), as an irrevocable Bank Guarantee (B.G.) towards Bid Security Deposit/ Earnest Money Deposit (EMD) for an amount of _____ **(3% of the tender value)** valid upto **150 days** beyond the final bid validity period, is required to be submitted by the Bidder with the Tender documents as a condition precedent for participating in the said bid, which amount is liable to be forfeited by the High Commission of India, Kuala Lumpur under any or all of the following conditions:

1. The withdrawal or revision of bid by the Bidder during the bid validity period, or

2. Non-acceptance of the Letter of Award of Contract by the Bidder during bid validity period, or

3. Failure to execute the Contract within the prescribed contractual timeframe as per the contractual terms and conditions, or

4. On the happening of any contingencies mentioned in the NIT.

KNOW ALL PEOPLE by these presents that: WE ..... (Name and address of Bank) having our registered office at ..... (Address of Bank) (here-in after called "the Bank") guarantee and undertake to pay immediately on first demand by the High Commission of India, Kuala Lumpur the sum of **RM _____ (EMD)** without any reservation, protest, demur, and recourse. Any such demand made by the High Commission of India, Kuala Lumpur shall be conclusive

and recourse. Any such demand made by the High Commission of India, Kuala Lumpur shall be binding on the Bank irrespective of any dispute or difference raised by the bidder.

The Bank Guarantee shall be irrevocable and shall remain valid up to **150 days** beyond the final bid validity period (i.e., ...). If any further extension is required, the same shall be extended to such required period on receiving instruction from the bidder on whose behalf this guarantee is issued.
Notwithstanding anything contained herein:

1. This Bank Guarantee shall be valid up to ..... i.e., **150 days** beyond the final bid validity period).

2. The total liability of the Bank under this Bank Guarantee shall be limited to _____ (EMD amount).

3. We, the Bank, are liable to pay the claimed amount under this Bank Guarantee only and only if the **High Commission of India, Kuala Lumpur** serves upon the Bank a written claim on or before..... (___days beyond the final bid validity period). We undertake to pay the **High Commission of India, Kuala Lumpur** up to the above amount upon receipt of its first written demand, without the **High Commission of India, Kuala Lumpur** having to substantiate its demand, provided that in its demand the **High Commission of India, Kuala Lumpur** will note that the amount claimed by it is due owing to the occurrence of one or all of the above conditions, specifying the occurred condition or conditions.

The Bank Guarantee will remain in force up to and including ..... (i.e., **150 days** beyond the final bid validity period), and any demand in respect thereof should reach the Bank not later than the above date. This Bank further agrees that the claims if any against this Bank Guarantee shall be enforceable at our Branch office at .....

Place:
SEAL Code No. Signature

Name of Bank

Address
Date
Note: Bidder should ensure that the seal and Code No. of the signatory is put by the Bankers, before submission of BG.

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Annexure-C

BID COVER LETTER & DECLARATION

[Date]

To
Head of Chancery,
High Commission of India,
Level 1, Wisma HRIH Lotus,
442 Jalan Pahang, Setapak 53000
Kuala Lumpur

Dear Sir,

Ref: Notice Inviting Tender – Supplying, Installation, Testing, Commissioning and Maintenance of Security Equipment at the New Chancery Premises of the High Commission of India, Kuala Lumpur

Having examined the NIT, the receipt of which is hereby duly acknowledged, we, the undersigned, offer to supply, install and commissioning of Security Equipment as required and outlined in the NIT for the High Commission of India, Kuala Lumpur. To meet such requirements are set out in the NIT.

We attach hereto the technical response as required by the NIT, which constitutes our proposal.

We undertake, if our proposal is accepted, to adhere to the implementation plan (Project schedule for supply, installation & commissioning of security equipment), put forward in NIT or such adjusted plan as may subsequently be mutually agreed between us and High Commission of India, Kuala Lumpur or its appointed representatives.

If our proposal is accepted, we will submit a performance bank guarantee and other guarantees in the format given in the NIT document issued by any Bank scheduled/ accredited by the Bank acceptable to High Commission of India, Kuala Lumpur, the following Bank Guarantees:

- BG for holding GOI money and documents of the applicants.
- Performance Bank Guarantee

We agree for unconditional acceptance of all the terms and conditions set out in the NIT document and also agree to abide by this tender response for a period of *SIX MONTHS* including extensions of any from the date fixed for bid opening and it shall remain binding upon us with full force and virtue, until within this period a formal

contract is prepared and executed, this tender response, together with your written acceptance thereof in your notification of award, shall constitute a binding contract between us and the High Commission of India, Kuala Lumpur.

We confirm that the information contained in this proposal or any part thereof, including its exhibits, schedules, and other documents and instruments delivered or to be delivered to the High Commission of India, Kuala Lumpur, is true, accurate, and complete. This proposal includes all information necessary to ensure that the statements therein do not in whole or in part mislead the High Commission of India, Kuala Lumpur as to any material fact.

We agree that you are not bound to accept any tender response you may receive. We also agree that you reserve the right in absolute sense to reject all or any of the products/ services specified in the tender response or annul the entire tender process without assigning any reasons before awarding of the Contract.

It is hereby confirmed that I/We are entitled to act on behalf of our company/ corporation/ firm/ organization and empowered to sign this document as well as such other documents, which may be required in this connection.

Dated:

(Signature)
(In the capacity of)

(Name)

Duly authorized to sign the Tender Response for and on behalf of: (Name and Address of Company) Seal/ Stamp of Bidding Company Witness Signature:

Witness Name:

Witness Address:

CERTIFICATE AS TO AUTHORISED SIGNATORIES I ....., the Company Secretary of ....., certify that ..... who signed the above Bid is authorized to do so and bind the company by authority of its board/ governing body.

Date:
Signature:

Name (Company Seal)

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Annexure-D

Declaration by the Bidding Company

Declaration by the Bidding Company (Name.....)

We, _____ the Bidding Company taking part in the Tender for supply, installation, testing, commissioning and maintenance of Security Equipment at the **High Commission of India, Kuala Lumpur** certify as follows: that,

a) We _____ (name) taking part in the present tender Process hereby declare that we are neither involved nor would in any manner involve ourselves in any anti-India activities, unlawful or illegal activities including in human trafficking, hawala, etc. It is also certified that we have not been convicted for, or involved in, bribery, corruption or fraud. If such information is found later, we are aware that we would become ineligible to take part in the tender process.

b) It is also understood that if any such information comes to light during the contract period, the contract would be liable to be terminated immediately and all costs on such a termination will be borne by the Company.

c) We have provided the Organizational profile of our Company on _____ (date) to the **High Commission of India, Kuala Lumpur**.

d) We fully understand the provisions of Annexure-I (Financial Bid), Annexure-A (Mandatory Eligibility Criteria) and we shall abide by the same. We fully understand the procedures for selection and award of Contract and agree to the same.

e) We fully understand and accept the penalty and the consequences of not adherence to the same. We are fully committed to the provisions of the same and we have no objections in this regard.

f) We fully understand that the **High Commission** has the right to accept or reject any or all proposals or to annul the Bidding process, at any time, without assigning any reasons, prior to any Contract being awarded.

g) We certify that we have no subsidiary company that is taking part in the present tender process separately.

h) We understand that the proposal remains valid for **six months** following the closing date of the NIT. It is also understood that the award of Contract will be valid for a period of up to 07(seven) days from the date of announcement of the result for the work.

i) We fully understand that L1 will be decided on the basis of the lowest evaluated Bidder relying on the information provided in Annexure-I (Financial Bid), which forms Part of the Financial Bid.

j) We have fully read, understood, and complied with all the conditions stipulated in the NIT document.

k) We undertake, if awarded the Contract, to be fully involved in the work directly and do not entrust the work to a third party on the basis of commission or any such arrangement. We fully understand that such an arrangement could lead to cancellation of the Contract, encashing of the Bank guarantee for premature termination of Contract and future ban in taking part in the tender process.

l) We undertake that we will not involve in corrupt practices to get favourable consideration during tender process or Contract period. We understand that any such action will lead to disqualification from the present tender process or cancellation of the existing Contract and ban from future tender processes.

m) We also understand that this undertaking will become an integral part of the Agreement between us and the **High Commission of India, Kuala Lumpur**, should we be awarded the bid/Contract.

n) The undersigned is authorized to sign the tender documents on behalf of _____ (name of Bidding Company). A copy of the Resolution of the Board of Directors in this regard is enclosed.

Signature with Name & Designation

(To be signed by CEO or equivalent rank)

Bidding Company: _____

Date: _____

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Annexure-E

ORGANIZATION PROFILE

SN	Head	Information
1	Full legal name of the Bidding Company	
2	Address	
	(i) Registered Office	
	(ii) Corporate Office	
	(iii) Head Office	
	(iv) Details of valid Registration No., date and issuing authority	
3	(i) Contact person with name, designation, Mission address, email address, Telephone number, Including mobile number	
	(ii) Additional contact person with similar details	
4	Website link of the Bidding Company giving details of The activities of the company including outsourcing activities	
5	List of Branch offices with address	
6	Number of years of experience in similar work other activities under which the company has become eligible to take part in the tender process	
7	Joint Venture/ Partnership details (with relevant documents)	

Annexure-F

Financial Bid Format

PART A: CCTV

SN	Item Details	Number of Items	Cost per Item (In local currency)	Total (In local currency)
1	Bullet 2 MP Camera	10		
2	Bullet 4 MP Camera	28		
3	Dome 2 MP Camera	89		
4	Dome 4 MP Camera	15		
5	Fish Eye Camera	06		
6	Omni-directional Camera	01		
7	Switches (a) 8 ports (b) 16 ports (c) 24 ports	As per requirements		
8	Server	-do-		
9	Workstation	-do-		
10	Rest/ Misc (VMS, passive items, labour, installation, warranty application, poles, screen, civil works, etc)	-do-		
		Total		

PART B: Facial Recognition System

SN	Item Details	Number of Items	Cost per Item (In RM)	Total (In RM)
1	Face Recognition Device and accessories	70		
6	Rest/ Misc (Operating software, labour, installation, warranty	As per requirement		

	application, civil works, etc.)			
	Total			

PART C: Other Security Equipment

SN	Item Details	Number of Items	Cost per Item (In RM)	Total (In RM)
1	Crash Rated Motorized Boom Barrier	2		
2	Boundary Electric Fencing System (Full perimeter coverage, minimum 1 m height)	1		
3	Under Vehicle Scanning System (UVSS)	1		
4	Baggage Scanner	2		
5	Door Frame Metal Detector (DFMD)	2		
6	Hand-Held Metal Detector (HHMD)	6		
7	Facial Recognition System	70		
8	Rest/ Misc (Installation, labour, passive items, integration with existing systems, civil works, warranty application, extra UPS, etc.)	As per requirement		
	Total			

Signature of the Bidder with seal

Seal of Establishment

Full Name of Bidder with address & Date

Note: -(1) The bidders are required to quote their rates both in words and figures and put their signature; they should also sign on any overwriting or any correction made in the tendered rate. The rates filled in figure only and not in words shall be liable for rejection for which no paper cost shall be returned to the bidder(s).

2. The cost of any civil/electrical/mechanical work, if required, for installation of machine should also be included in the price schedule.

Annexure-G

Performance Bank Guarantee

FORMAT FOR PERFORMANCE GUARANTEE BOND/ PERFORMANCE SECURITY

Brief description of contract - Supply, installation, testing, commissioning and maintenance of Security Equipment at the New Chancery Premises of the High Commission of India, Kuala Lumpur. Address: Lot 15659, Lot 15660 and Lot 15661, Jalan Taman Duta Off, Jalan Tuanku Abdul Halim, 50480, Kuala Lumpur, Wilayah Persekutuan Kuala Lumpur.

To,
High Commission of India,
Level 1, Wisma HRIH Lotus,
442 Jalan Pahang, Setapak 53000
Kuala Lumpur

1. In accordance with your Tender No. KUA/Prop/413/17/2007-IX-Part dated 15 April 2025 for supply, installation and commissioning of CCTV cameras and Security Equipment at the High Commission of India, Kuala Lumpur, _____ (Name of Contractor with address) submits a Bank Guarantee Bond amounting to 5% of the contract value and valid till warranty period (60 months) from the date of issue of Performance Guarantee Bond may be submitted within 15 days from the date of Acceptance as a successful bidder.

2. Now this bank hereby guarantees that in the event of the said tenderer (seller) failing to abide by any of the conditions referred in tender document / purchase order / performance of the equipment / machinery, etc. this Bank shall pay to High Commission of India, Kuala Lumpur on demand and without protest or demur 5% of the contract value i.e **RM** _____ (in words).

3. This Bank further agrees that the decision of High Commission of India, Kuala Lumpur (Buyer) as to whether the said Tenderer (Seller) has committed a breach of any of the conditions referred in tender document / purchase order shall be final and binding. We, _____ (name of the Bank & branch) hereby further agree that the Guarantee herein contained shall not be affected by any change in the constitution of the Tenderer (Seller) and High Commission of India, Kuala Lumpur (Buyer).

4. Notwithstanding anything contained herein:
    a. Our liability under this Bank Guarantee shall not exceed 5% of the contract value i.e. **RM** _____ (in words).

    b. This Bank Guarantee shall be valid up to _____ (date) i.e. upto warranty period; and

c. We are liable to pay the guaranteed amount or any part thereof under this bank guarantee only and only High Commission of India, Kuala Lumpur serve upon us a written claim or demand on or before _____ (date) i.e. upto warranty period.

Yours truly,

Signature and seal of the guarantor:
Name of Bank:
Address:
Date: _____

Instruction to Bank: Bank should note that on expiry of Bond Period, the Original Bond will not be returned to the Bank. Bank is requested to take appropriate necessary action on or after expiry of bond period.

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Annexure-H

Non-Disclosure Agreement

This agreement is entered in to this _____ (Date) day of _____ (Month), _____ (Year) between **High Commission of India, Kuala Lumpur** (hereinafter called as "**Discloser**") and _____ (Name of the Company with Address) (hereinafter called as "**Recipient**"), collectively "**Party**" or "**Parties**".

WHEREAS the Discloser possesses certain information relating to the security set-up, security architecture, lay-out, security processes and procedures, designs, drawings, software and hardware configuration, computer programs, algorithms, services, customer etc that is confidential and proprietary in nature (hereinafter called as "**Confidential Information**"); and

WHEREAS the recipient is bound to get to know about the Confidential Information in pursuant to the terms of the Agreement for the purpose of supply, installation, testing and commissioning of Security Equipment (hereinafter called as "Purpose") in the **New Chancery Premises of the High Commission of India, Kuala Lumpur** (hereinafter called as "Premises").

NOW THEREFORE, in consideration for the mutual undertakings of the Discloser and the Recipient under this Agreement, the Parties agree as follows:

1. Disclosure: Recipient agrees not to disclose and Discloser agrees to let the Recipient have the access to the Confidential Information as identified and reduced in writing or provided verbally or in any other way not reduced in writing at the time of such disclosure of the information.

2. Confidentiality:

2.1 No Use: Recipient agrees not to use the Confidential Information in any way or under any circumstances share the same, in writing or through any other means, with any Third Party.

2.2 No Unauthorized Disclosure: Recipient agrees to use its best efforts to prevent and protect the Confidential Information, or any parts thereof, from disclosure to any person(s), or entity (ies), even if authorized or directed under any law, without the express permission of the Discloser. Discloser, notwithstanding anything, shall have the right to deny such disclosure of the Confidential Information being detrimental to the security interests of the Discloser and/ or its premises and employees.

2.3 Protection and Secrecy: Recipient agrees to take all steps necessary to protect the secrecy of the Confidential Information, and to prevent the Confidential Information from falling into public domain or into the possession of unauthorized person(s) and/ or entity (ies).

2.4 Recipient agrees that the layout plan of the structural design of the Premises, whether in physical or electronic form, shall always be in the custody of the Discloser. However, the Recipient shall have the access to the layout plan for the purpose of carrying out the contract for installation of Security Equipment.

3. Notices: All notices hereunder shall be given by letter, addressed as follows:

High Commission of India, Kuala Lumpur Address: Level 1, Wisma HRIH Lotus, 442 Jalan Pahang, Setapak, 53000 Kuala Lumpur	**[Name of the Company] Address**
Attention: [Insert Name] Title: [Insert Designation] Email: [Insert Email] Telephone: [Insert Number] Fax: [Insert Number]	Attention: [Insert Name] Title: [Insert Designation] Email: [Insert Email] Telephone: [Insert Number] Fax: [Insert Number]

4. Terms and Termination: The term of this Agreement shall commence on the Effective Date i.e. the date of signing the Agreement for the Purpose and continue for such a period until and unless the Discloser terminates the Agreement or the Premises is relocated or vacated or abandoned, whichever is earlier.

5. Breach: The Recipient acknowledges that disclosure or use of Confidential Information in violation of this Agreement could cause irreparable harm to Discloser including loss of lives and limbs of the persons and damage to the property, for which monetary damages may be difficult to ascertain or turn to be meaningless. The Recipient therefore agrees that Discloser will have the right, in addition to its other rights and remedies, to seek injunctive relief for violations of this Agreement.

6. In case the Discloser suspects any violation of this Agreement, upon reasonable notice, it shall be binding for the Recipient to allow the Discloser to carry out an Audit by itself or by an authorized representative. In such a situation, the Recipient shall cooperate with the Discloser. The onus to rebut the suspicion shall lie on the Recipient.

7. Dispute Resolution: All disputes, differences and questions arising out of or in any way touching or concerning this agreement or subject matter thereof or the representative rights, duties or liability of the parties shall be referred to the sole arbitration of any person nominated by the High Commission of India, Kuala Lumpur.

8. Miscellaneous:

8.1 In the event of an amalgamation or merger with or take-over by a third party of their business, neither Party may assign or transfer its rights or obligations in the Agreement without the prior written consent of the other.

8.2 The Parties do not intend that any agency or partnership or relationship be created by them by this Agreement.

8.3 All additions or modifications to this Agreement must be made in writing and signed by an authorized representative of each Party.

ACCEPTED AND AGREED

High Commission of India, Kuala Lumpur Address: Level 1, Wisma HRIH Lotus, 442 Jalan Pahang, Setapak, 53000 Kuala Lumpur	**[Name of the Company] Address**
Attention: [Insert Name] Title: [Insert Designation] Email: [Insert Email] Telephone: [Insert Number] Fax: [Insert Number]	Attention: [Insert Name] Title: [Insert Designation] Email: [Insert Email] Telephone: [Insert Number] Fax: [Insert Number]

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