

**HIGH COMMISSION OF INDIA
KUALA LUMPUR**

Date: 3rd May, 2023

Consular Facilitation Session

The High Commission of India, Kuala Lumpur, is organizing a two-day Consular Facilitation Session in **Penang** with the objective of addressing queries and resolving grievances related to various consular services provided by the Mission. It is intended for applicants who are not able to reach out to the Mission in regular course due to various reasons. Please find below the session details:

Dates : 13th-14th May, 2023
Time : 9am to 6pm
Venue : Indian Association Penang, No. 11, Jalan Bagan Jermal, George Town, 10250 Penang.

2. The broad categories of issues which would be addressed during the Consular Facilitation Session pertain to passport-related services (renewal/lost/damaged passports), including Emergency Certificates (ECs); Registration of Births; Attestation of personal, legal and commercial documents; and matters related to Indian workers. **Please note that queries regarding visas WILL NOT BE addressed during the Session. Applicants are requested to approach the nearest India Visa Center for the same.**

3. Secondly, in view of the several requests received from community organizations, the Mission will also organize an awareness session for those desirous of applying for an OCI card. Accordingly, the Session will touch upon the following points viz. Outlining the procedure for applying for OCI card; Eligibility criteria along with the list of admissible supporting documents; Re-issuance and Updating of OCI card; and Conversion of PIO Card to OCI card.

4. In order to enable Mission officials to effectively address the issues raised during the Session, **prospective applicants are advised to carry all relevant documents pertaining to the consular service(s) they wish to apply for.**

5. For any further query or clarification, please send an email to fscons.kl@mea.gov.in.
